

**Red Hat Certified
Specialist in
Linux Diagnostics
and Troubleshooting**



Online Course



Why us?

- ✓ **Flexible Schedule**
- ✓ **Peer Interaction**
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Red Hat Certified Specialist in Linux Diagnostics and Troubleshooting

Course Modules

- 1. Understand & employ general methods for troubleshooting**
 - o Collect system information to aid in troubleshooting
 - o Consult documentation resources to aid in troubleshooting
 - o Monitor systems for vital characteristics
 - o Configure systems to send log messages to a centralized host
- 2. Diagnose and troubleshoot system start up issues**
 - o Identify and resolve service failures affecting boot
 - o Regain root control of a system
 - o Troubleshoot boot issues
 - o Identify hardware and hardware problems
 - o Manage kernel modules and their parameters
- 3. Diagnose and troubleshoot file system issues**
 - o Recover corrupted file systems
 - o Recover mis-configured or broken LVM configurations
 - o Recover data from encrypted file systems
 - o Identify and fix iSCSI issues
- 4. Resolve package management issues**
 - o Resolve package management dependency issues
 - o Recover a corrupted RPM database
 - o Identify and restore changed files



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5. Troubleshoot and fix network connectivity issues

- o Use standard tools to verify network connectivity
- o Identify and fix network connectivity issues
- o Inspect network traffic to aid troubleshooting

6. Diagnose application issues

- o Identify library dependencies for third-party software
- o Identify if an application suffers from memory leaks
- o Use standard tools to debug an application
- o Identify and fix issues related to SELinux

7. Identify and fix authentication issues

- o Identify & fix pluggable authentication module (PAM) issues
- o Identify & fix LDAP and Kerberos identity management issues

8. Gather info to aid third party investigation of issues

- o Create kernel crashdumps
- o Compile and execute SystemTap modules

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REMOTELY!!**

**The efficiency of online learning
in terms of time management,
flexibility, and the ability
to access resources anytime,
anywhere can be compelling.**



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